

WELCOME TO HILL HOUSE

MARCH

NEWSLETTER



MAD MARCH HARES

I want to share with everyone our company values, as a group we believe this is a good reflection of Golfhill services.



We care for one another and our residents, we have respect, dignity and individuality embedded in everything we do. We are a diverse team that works collaboratively always, we are open transparent and we learn from our mistakes.

THIS IS TO CERTIFY THAT

Hill House Nursing Home

HAS A CAREHOME.CO.UK
REVIEW SCORE OF

9.8

February 2023

Maximum Review Score is 10, and the
Score was calculated from 10 Reviews made
by residents or family/friends of residents.

Please take a moment to Review Us
Scan the QR code or visit
carehome.co.uk/submitreview



**EVERYONE AT HILL HOUSE SHOULD BE VERY
PROUD OF THE ABOVE ACHIEVEMENT, IT
REFLECTS GREATLY ON THE ALL THE STAFF TEAM
AND THE EXCELLENT SERVICE BEING PROVIDED.
A MASSIVE THANK YOU TO ALL THE RESIDENTS
AND THEIR FAMILIES WHO HAVE TAKEN THE
TIME TO COMPLETE THE SURVEY.**

RESIDENTS, FAMILY AND FRIENDS MEETING

**WE HELD THE FIRST MEETING OF THE YEAR ON THURSDAY 16th
FEBRUARY.**

**THERE WILL ALSO BE MEETINGS ON MAY 18th, AUGUST 17th, AND
NOVEMBER 16th ALL AT A TIME TO BE ARRANGED IN THE OLD
LOUNGE HILL HOUSE**

Minutes from the meeting:

Comment/Decision/Action Description
Thank you for attending.
CQC Monitoring - Last quarter no issues or concerns raised, CQC have no plans to visit Hill House at the present time.
Human Touch Values –The group liked the design and thought the values and statement was an excellent reflection of the services provided by Hill House.
Dementia Wing and CCTV & Locked Door Implementation – I was able to tell the group that this would be starting end of February/beginning of March starting with CCTV. I discussed that we will most probably make rooms 201 -208 the Dementia Unit, as the dining area there can be utilised and made into a lounge/dining area for the residents in the unit. Jodie Barnett will be completing her Dementia train the trainer course on 28/02/2023, so she will be delivering inhouse training. No concerns or issues raised by the group; they believe this is where Nursing Home Care is going and I stated it is going to be an exciting and rewarding challenge for the team.
AP role has been very successful, it was introduced due to the difficulties recruiting and retaining nurses. Eve and Rosie have nearly finished their trainee AP Level 5's, they will be going off then to complete their nurse training before returning to us as qualified RGN's. We are going to continue with the role, and I will be interviewing in March. Jeffi is now working as a nurse support and is studying for

her OSCE hopefully she will sit the exam in March/April, then should have her PIN by May/June time.

Lifting of the wearing of masks restriction will hopefully be on Monday 6th March. Covid and Flu reported cases are greatly reduced. Staff who have colds/coughs or have been in contact with someone who has tested positive for Covid/flu/Norovirus will wear masks whilst on duty. Any residents who have respiratory infections will be nursed by staff wearing full ppe's including masks.

Denise and Julie (Activities) – discussion was had around Hill House doing an indoor street party for the residents of Hill House for King Charles Coronation. We talked about minibus trips out if anyone had any thoughts on places to go. Irene Jones (room 205's wife) stated she had a lovely time out with her husband and Denise last year. Denise explained we have the minibus for 2 weeks every 6 weeks, rotating with our sister homes, for families wishing to meet up with their loved ones, we can provide a drop off and collect service. The introduction of a magician to our activities calendar of performers is being trialled this month, he will be performing his magic tricks in bedrooms as well as in the lounge.

Any other Business? – Alison Rich asked if she could have a dinner with her mother Joy on a Sunday, like she used to before Covid restrictions. It will start again on Sunday 19th February, Kitchen Manager SL informed.
Sally Ashford asked if all the meetings would be at 2pm, I stated we would change the times around to suit but was hoping for a bigger turnout as it was at a time, we normally have a lot of visitors. This was our first face to face, and I hoped not to have to revert to zoom/teams video calls.
Meeting closed at 15.00 hours.

Please let us know of times that are more suitable for the residents and friends and families meetings. Let Julie, Denise or myself (Carol) know and we will aim to accommodate.

MEMORY LANE



CHILDREN PAYING TO GET INTO THE SATURDAY CLUB AT THE PICTURES

CAN YOU REMEMBER DOING THIS?

WHAT FILMS DID YOU WATCH?

DATES FOR YOUR DIARY

ENTERTAINMENT IN MARCH (SUBJECT TO CHANGES)



1st – St DAVID'S DAY



1st Hairdressing by Rachel



2nd – LUC WITH HIS HARP 2.30 – 3.30

9th – 1.30-3pm. ANDY SINGING AROUND ROOMS AND LOUNGE



Andy Youngs vocalist

10th – VICAR ELIZABETH VISITING RESIDENTS AND GIVING BLESSINGS

11th -2pm – 2.30pm – LUC WITH HIS HARP.

14th – LOUISE WITH HER SAXOPHONE 2.20pm IN THE LOUNGE



15th March – Hairdressing by Rachel



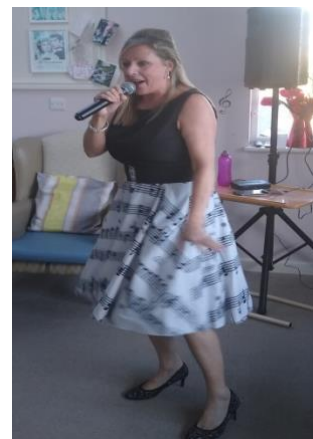
17th – St PATRICK'S DAY



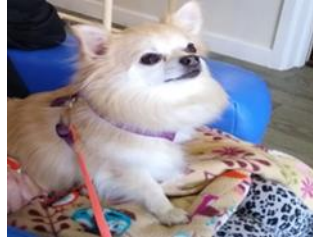
17th – 2pm PATRICK SINGING IN LOUNGE Patrick Jervis - Entertainer

19th – MOTHERING SUNDAY

20th – MARCH EQUINOX



20th – 2.30-3.30 - LEA SINGING IN THE LOUNGE



21st – A MORNING WITH SIMON AND HIS PETS

29th – RACHEL THE HAIRDRESSER

23rd – 2.30pm – 3.30 – MAC IN THE LOUNGE



26th – BRITISH SUMMERTIME BEGINS (CLOCKS GO FORWARD)

28th 2.30 - 3.30 – COSMO THE MAGICIAN VISITING ROOMS AND PERFORMING IN THE LOUNGE



Does anyone have any suggestions or requests for any other type of entertainment? Please let Julie or Denise know.

March Birthdays



Pisces (**February 19 - March 20**) people are known for being **emotionally sensitive, gracious, and emotionally aware**. Pisces characters are regarded for being among the most sympathetic of the zodiac signs, and they will go to great lengths to ensure the happiness of those around them. They're also creative and imaginative.

Aries (**March 20 – April 19**) s Like their fellow fire signs, Leo and Sagittarius, Aries is a **passionate, motivated, and confident leader** who builds community with their cheerful disposition and relentless determination. Uncomplicated and direct in their approach, they often get frustrated by exhaustive details and unnecessary nuances.

Happy Birthday to Diana 23rd and Sheila W 26th March

ACTIVITIES

Hill House is sharing the mini bus with our 2 sister homes.

On recent trips we have been to Paignton sea front, Broadsands, Berry Head and the Torbay Steam Rally and we are hoping we will soon be able to go to M n S again and Fermoys garden centre amongst other venues.

JULIE AND DENISE ARE VISITING RESIDENTS IN THEIR ROOMS OFFERING 1 TO 1'S

WHERE PRACTICABLE THE FOLLOWING -

REMINISCENCE AND DISCUSS, QUIZZES,

MANICURES, READING NEWSPAPERS AND BOOKS,

ANAGRAMS, SINGALONGS, CHOICE OF GAMES,

ONE TO ONES, KARAOKE, CRAFTS, PAINTING,

ALL THE USUAL ACTIVITIES WILL STILL BE TAKING

PLACE IN THE SUN- LOUNGE DAILY WHEN RESTRICTIONS ARE LIFTED.

WE ARE HOWEVER NOW HAVING ENTERTAINERS IN THE LOUNGE AGAIN FOR RESIDENTS ONLY AT THE MOMENT.

IF ANYONE WOULD LIKE TO GO OUT AROUND THE AVENUE TO LOOK AT THE GARDENS PLEASE ASK JULIE OR DENISE



Money and valuables

Are entered onto the Care Control Electronic Monitoring System.

All jewellery will be photographed. Monies will be counted and

A sheet completed to keep a tally of monies coming in and out.

A small request is that if families are bringing in or sending

Money then the home is kept informed so this can be added to

the balance. Monies will be locked away in either the

medication cupboard in the resident's room or in the office safe

if this would be the preferred option for residents deemed as

lacking capacity. For residents that upon admission there is a property list completed and then this

have capacity they have the

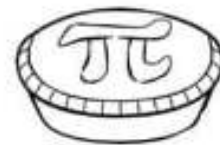
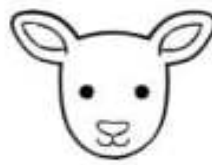
option of keeping their money on their person, in the medication cupboard or locked drawer in their bedroom

PLEASE LABEL ALL ITEMS OF CLOTHING WITH RESIDENTS ROOM NUMBER





March Word Search



March
Spring
Lion
Lamb

Saint Patrick
Shamrock
Windy
Flowers

Robins
Rainbow
PI Day
Vernal Equinox

DAD JOKES – SPRING

Why are waterbeds so bouncy?

They're filled with spring water.

Does February march?

No, but April may!

Which month of the year is the shortest?

May. It only has three letters.

Did you hear about the pregnant bedbug?

She's having her babies in the spring.

What can you find in the middle of April and March but not at the beginning or end of either?

The letter R!

Why is Star Wars' Yoda such a good gardener?

He has a green thumb.

What's the difference between spring rolls and summer rolls?

Seasoning.

What did the dirt say to the rain?

You'd better cut it out, or my name will be mud!

What do you get when you push a bunch of Easter eggs down a hill?

Spring rolls.

